



# Foireann

Games Management System

26 November 2020



# What's Happening?

The new Foireann system is being made available to Clubs from December 1st. This system will replace the existing Membership & Registration System -Servasport Games Management System (GMS)- and the Returntoplay application.

Foireann will provide all of the functionality that was previously available in GMS and much more in a simple, intuitive, mobile manner. It allows Club Members to view and manage their own information and relevant Club related communications in one integrated application. Everything from knowing when training is on to submitting Health Questionnaires, confirming availability for matches, paying their membership subscription or managing what communications they wish to receive from the club is available.

**FOIREANN**

Return to play | Membership | Games Management

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Password

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# What's Happening?

Foireann allows Club Administrators to configure Membership Options and accept online payments (through Stripe), manage club communications in compliance with GDPR and Children First legislation, register their members with the GAA, LGFA or Camogie Association (also Handball and Rounders, if relevant) and to allocate Coaches to Teams for organising training or health questionnaire verification.

The new system will be accessible through the following links:

<https://Foireann.ie>

<https://gamesmanagementsystem.ie>

<https://returntoplay.gaa.ie>

The old GMS system will be still be accessible through the usual links:

<https://people.gaa.ie>

<https://people.ladiesgaelic.ie>

<https://people.camogie.ie>

However, it should only be used for reference purposes and should not be used to register any further members.

# How does this affect my club?

The new functionality available within Foireann will be hugely beneficial to your club and should significantly reduce Administration effort. To make full use of the system from December 1st you should:

1. Ensure that you have access to the system
2. Verify that you have the correct privileges within the system (i.e. if you are a club administrator, you should have additional functionality)
3. Setup your Membership Options (Full / Social / Youth / Honorary / player / Non-Player / G4M&O etc) and decide if you wish to make these Options available to purchase on-line.
4. Setup a Stripe Account by using the step by step setup 'Wizzard' – please note that on-line transactions incur a cost of 1.35%
5. Verify that your Club's Teams at each grade are in place
6. Assign a Coach or Coaches to each Team

Further information on how to complete each of the above tasks is available [here](#)

# How does this affect my club?

## Club Administrators

Club administrators will have access to additional functionality in Foireann. Existing Administrators from the Servasport System have been migrated across to Foireann. You can check that you have administrator privileges by looking at your profile and reviewing the Club(s) that you have added. Clubs where you are an Administrator will be flagged accordingly.

Note: for Governance and Security purposes, only Club Secretaries and Club Registrars will have administrator rights

## International Units

Please note that the System is designed to cater for our International Units also. Payments can currently be accepted in EUR, GBP or USD. Other currencies can be added assuming that the appropriate AML / KYC checks can be completed.

For further information please contact [gmssupport@gaa.ie](mailto:gmssupport@gaa.ie)

# How does this affect my club?

## One Clubs

Many clubs who participate in GAA, LGFA and Camogie Association competitions choose to operate as 'One Club'. Foireann is capable of managing membership and registration for all codes (including Rounders and Handball). The relevant Registration processes vary slightly for each Association, but each can be processed by Club Administrators from one central view of Club Members. It is important that the relevant Governance steps and rules based requirements are in place before

## Not Interested?

If you chose not to use any of the new functionality, that's OK too. You will still need to register your members through Foireann and the previous 'Club Administrator managed' processes are still supported.

It is important to note that communications must be managed in compliance with GDPR (social media apps do not always comply) and the on-line payments charges or licence costs for third party systems can be much higher than 1.35%.



# What about my club's existing data?

The first thing to note is that all existing member records previously held in the Servasport Games Management system will be available in the new system, Foireann. There will be no requirement for data entry for existing members.

There are however some important changes in how membership data is managed and this will be important to understand so that you can maximise the benefits of the system.

The Foireann system is designed to provide access to Club members to information that is relevant to them (i.e. Membership subscriptions, communications relevant to their teams etc) and to do this, members create an online account or profile. This profile has up to now enabled them to submit Health Questionnaires on <https://returntoplay.gaa.ie> This online 'profile' is not the same as a Club Membership record, although they do share much of the same information (i.e Name, contact details etc).

The Servasport Games Management System holds the membership and registration records for your club, this is generally only accessible to Club Administrators (with some exceptions).

Foireann will allow the online profiles of club members to be linked to their Membership Record so that they can re-register (if your club allows for this) and maintain the information held about them by the club (an important requirement under Data Protection legislation) and to manage their preferences about how they are communicated with.

# What about my club's existing data?

The net effect is that two separate systems (Servasport Games Management System and the Returntoplay system) will merge to become one integrated system (Foireann). All of the records relevant to your club from both systems will remain in place.

This process (merging two systems) will result in three distinct scenarios:

1. Members whose data was only held in the Servasport system i.e. they don't have an online profile.
2. Members whose data only exists in the Returntoplay system i.e. they don't have a membership record.
3. Members whose data exists in both systems i.e. they have an online profile and a membership record.

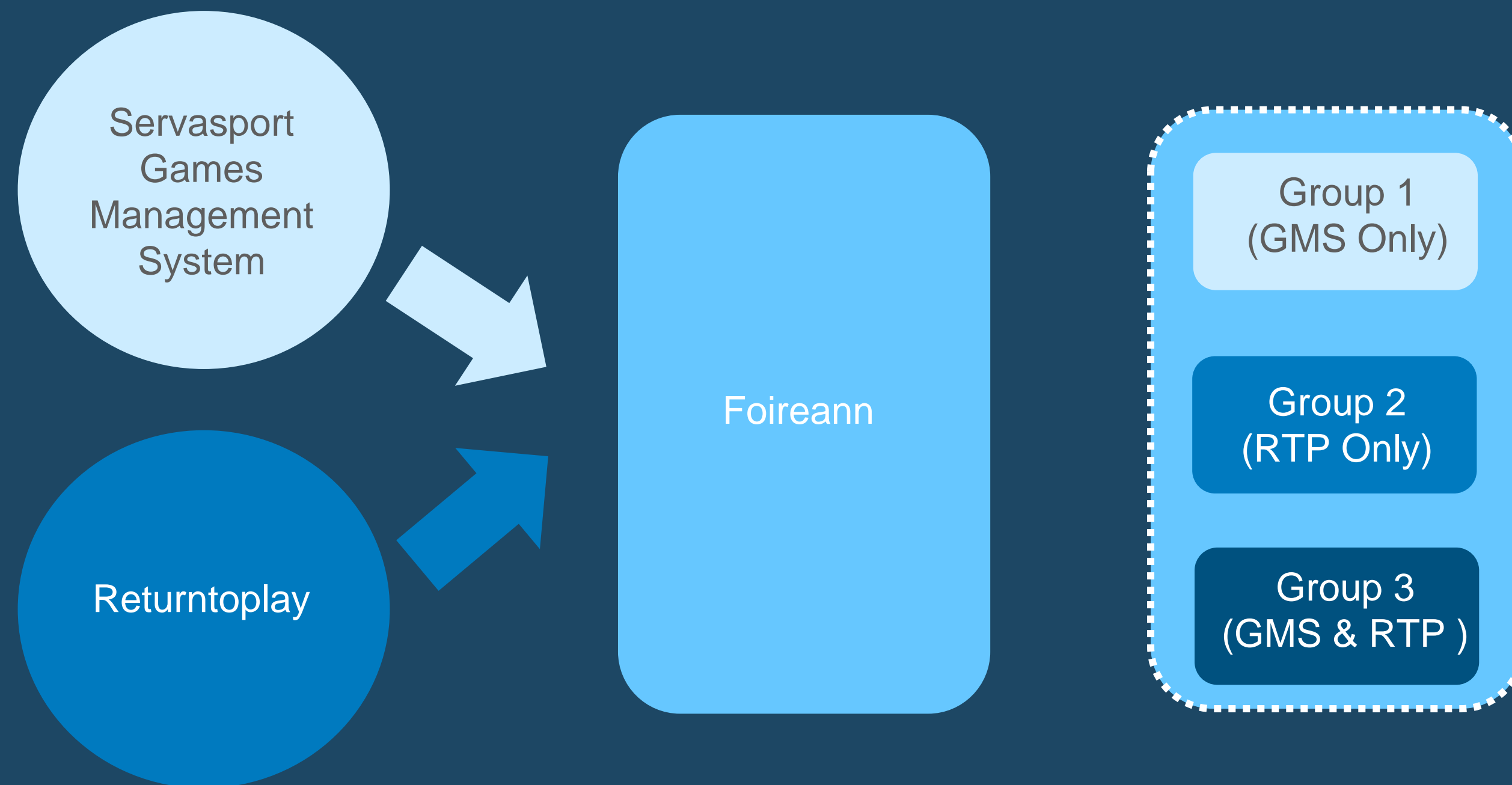
For those people in **Group 1** above, it is possible to issue them with a email with a link to register an online profile that merges their Membership Record and their online profile.

For those people in **Group 2** above, it is possible for them to register (and pay for membership if your club chooses to provide this option) and create a membership record.

For those people in **Group 3** above, a process has already been run to link their profile to their membership record based on Name, DOB, Phone Number, Email & Club.



# What about my club's existing data?



Over time, it is intended to work with you to reduce the numbers of people in Groups 1 & 2 so that every member of your club who wishes to do so can manage their own data. It is also intended to delete old, duplicate or erroneous data over time so that only the records that are relevant to your club remain visible.

(Note: Data clean-up of this type will only occur with your involvement and within the bounds of GDPR and Official Rules. It is intended to commence this process after the 2021 registration period ends)

# What are the key timelines?

Clubs will have the ability to setup the Membership Options (Full / Youth / Social member, Player / Non-player) that they provide to their members from Monday December 1st.

If it is intended to allow on-line Membership payment, a Stripe Account will need to be setup for your club. The application process for a Stripe Account, which is simple and easy to complete, will also be available from December 1st.

The ability for members to pay their membership subscription online will be available once the 2021 registration window opens on December 8th.

The ability for Clubs to register their members with the relevant Governing body (GAA / LGFA or Camogie Association) will be in place from December 15th.

It should be noted that, whilst the existing Servasport Games Management System will remain in place, no further Membership Registrations should be processed on this system and the ability to do so will be removed from December 1st.

# Where can I get support

Please email the support desk with any queries that you have [gmssupport@gaa.ie](mailto:gmssupport@gaa.ie)

For help documentation, FAQ, Help Videos etc please visit the [Support Website](#)

Online Webinars will be delivered on the following Dates:

- December 2<sup>nd</sup>
- December 3<sup>rd</sup>
- December 8<sup>th</sup>
- December 10<sup>th</sup>

If you wish to attend, please register on the following [link](#)

Further training will be scheduled over the coming weeks and month